

WORKFORCE STRATEGY CONSULTANTS

WORKFORCE WEDNESDAY

Providing Workforce Solutions for MN Employers



Welcome!

We will begin shortly

Workforce Strategy Consultants

Assist employers in increasing the number of applicants and new hires

Offer employer tools to assist them in reviewing and enhancing their current training programs

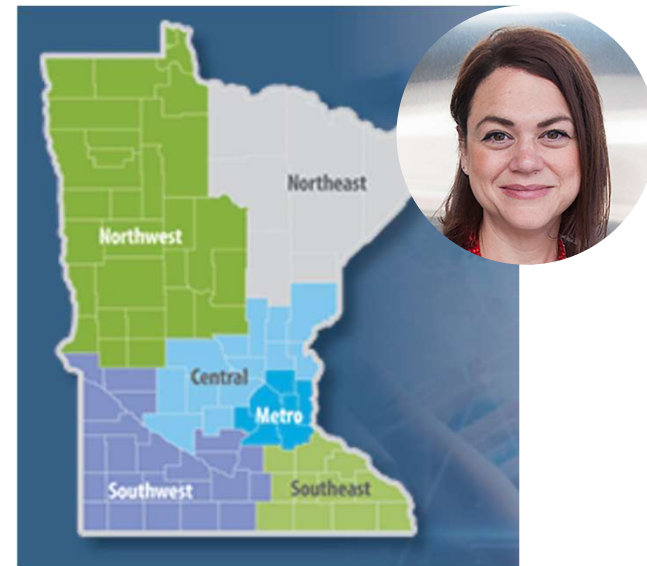
Enhance Diversity, Equity and Inclusion (DEI) within their workplace

Develop programs that help employers be recognized as an employer of choice in their industry

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Director of Workforce Strategy



mn EMPLOYMENT AND
ECONOMIC DEVELOPMENT

Leading
CareerForce

careerforce.mn.gov

What WSC Does

MISSION

Develop innovative workforce solutions by aligning resources, facilitating collaboration, and leveraging expertise in targeted industry sectors to drive economic equity and growth.





WORKFORCE WEDNESDAY

Workforce Strategy Consultants share what works with Minnesota employers

2025 Workforce Wednesday Schedule

- **January 8:** DEED's Business Development Team: The Key to Business Expansion and Growth
- **February 5:** Employee Resource Groups
- **March 5:** Strategies for Developing a Fair Chance Workforce
- **April 2:** Powering Workforce Success: Leveraging Industry Sector Partnerships
- **May 7:** It Takes a Village: Resident Recruitment & Community Impacts on Workforce
- **June 4:** Workforce Consultation Strategies
- **July 9:** Introduction to AI for Employers: What It Is, How It Works, and Why It Matters
- **August 6:** Unlocking Workforce Insights: Navigating Labor Market Information for Employers
- **September 3:** Engaging the Unhoused Workforce
- **October 1:** Enhance Employee Skills with Incumbent Worker, On-the-Job Training, and Other Grant Funded Training Opportunities
- **November 5:** The Minnesota Indigenous Workforce Initiative and the Economy of Minnesota's Indian Country
- **December 3:** 2025 Year in Review Highlights

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Introduction to AI for Employers: What It Is, How It Works, and Why It Matters

July 9, 2025

Quick AI Check-In

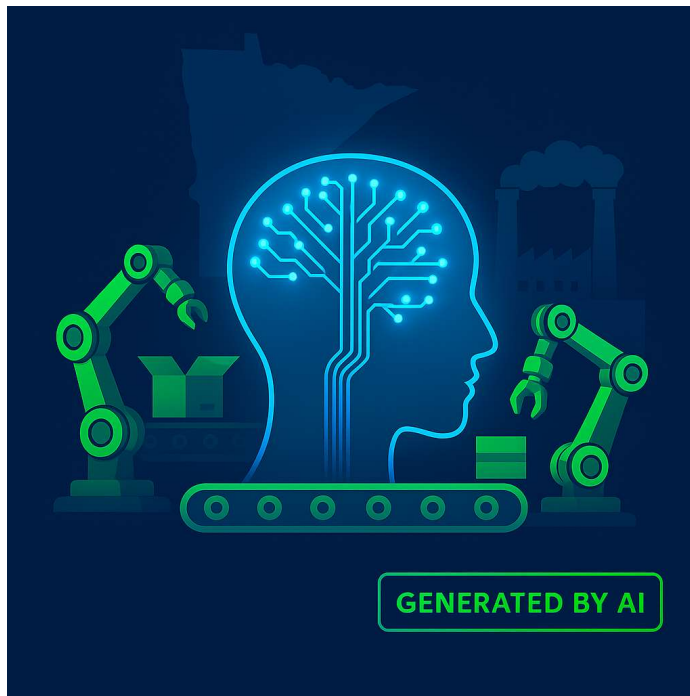


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Agenda

- **What is AI? – Laying the Foundation**
- **AI and the Workforce – Trends & Talent Needs**
- **Real-World Applications of AI in the Workplace**
- **Unplugged Q&A Session**

AI Fundamentals for Employers

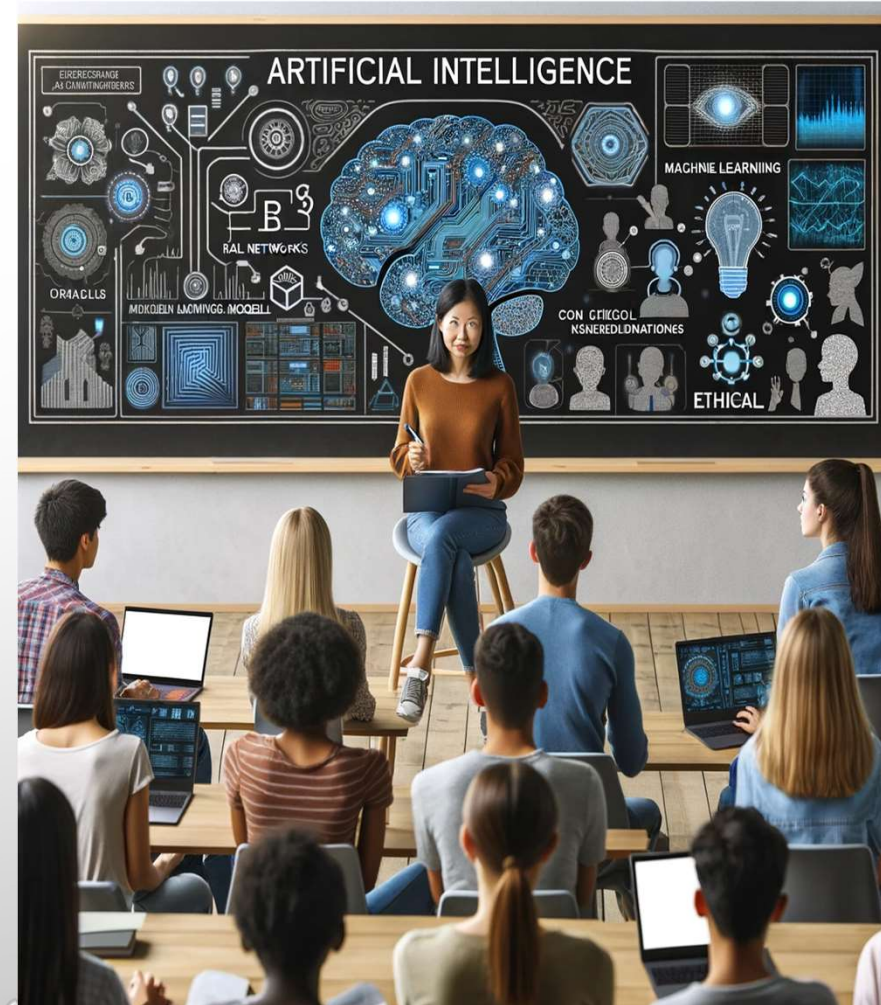


Mike Kutzke
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Ridgewater College
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AI literacy

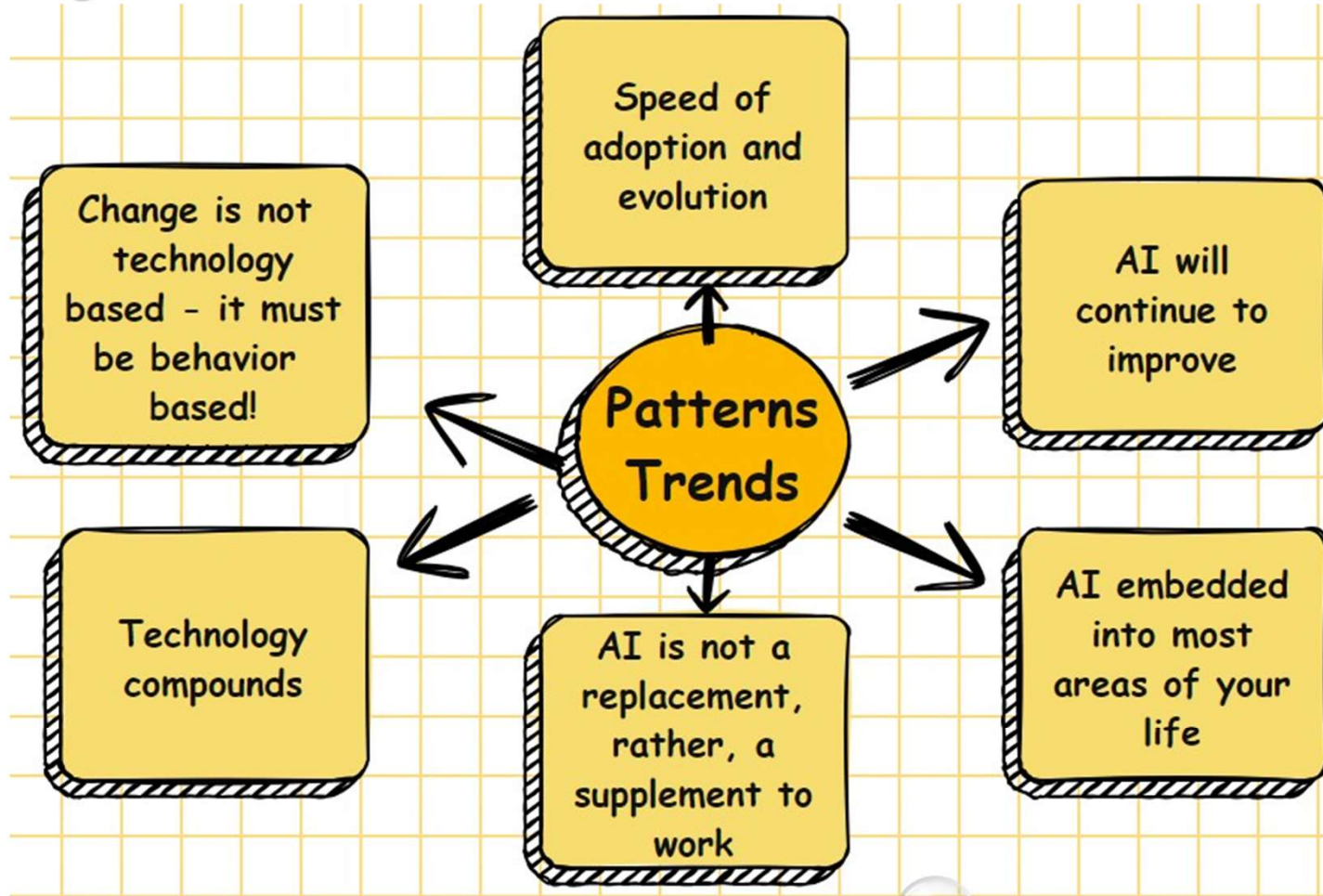
- The ability to understand, engage with, and effectively utilize artificial intelligence technologies. It encompasses knowledge of AI concepts, principles, and applications, as well as the skills to critically evaluate AI-driven systems and their impact on society

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The background of the slide is a light gray gradient with several realistic water droplets of various sizes scattered across it. The droplets have highlights and shadows, giving them a three-dimensional appearance.

TECH AND TOUCH
YOU NEED A
COMBINATION OF BOTH



AI IMPACT

Generative AI
Creates new content or data that mimics real-world examples

Predictive AI
Predicts outcomes based on historical data

Agentic AI
AI systems that exhibit agency - act autonomously to achieve specific goals or perform tasks without direct human intervention

Conversational AI
refers to advanced artificial intelligence systems that leverage natural language processing (NLP)

Natural Language Model (NLM)
Conversational AI refers to advanced artificial intelligence systems that leverage natural language processing (NLP) to understand, interpret, and generate human language in a conversational manner.

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DIFFERENT TOOLS WORK IN DIFFERENT WAYS FOR DIFFERENT APPLICATIONS

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AI CHALLENGES

ETHICAL CONSIDERATIONS

Require comprehensive understanding and guidelines

RELIANCE ON AI

Overdependence on AI could undermine critical thinking

PRIVACY ISSUES

**PLAGIARISM
COPYRIGHT
INTELLECTUAL
PROPERTY**

**OFFENSIVE OR
HARMFUL CONTENT**

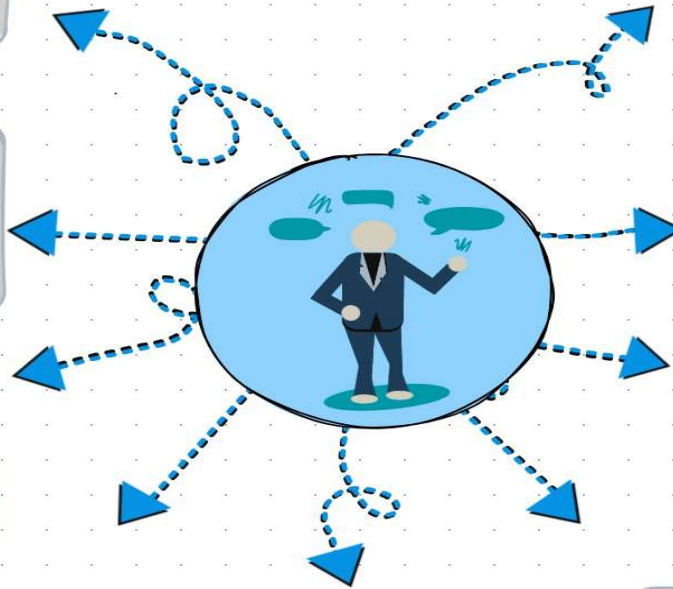
**REPLACE MANUAL
KNOWLEDGE
WORK**

SKILL DEVELOPMENT

Reduce necessity to develop personal skills

**BIASED
INFORMATION**

**HALLUCINATIONS
MISREPRESENTATION
OF INFORMATION**



**Possibility
Thinking
Creates
Options**



© Mike Kutzke

AI Workforce Trends



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Workforce Wednesday: Minnesota's Exposure to AI

July 2025

Cameron Macht

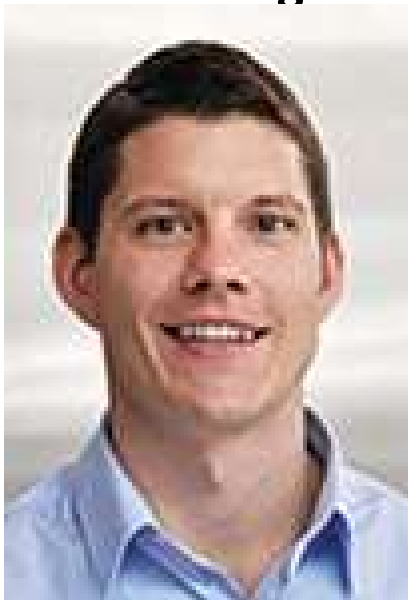
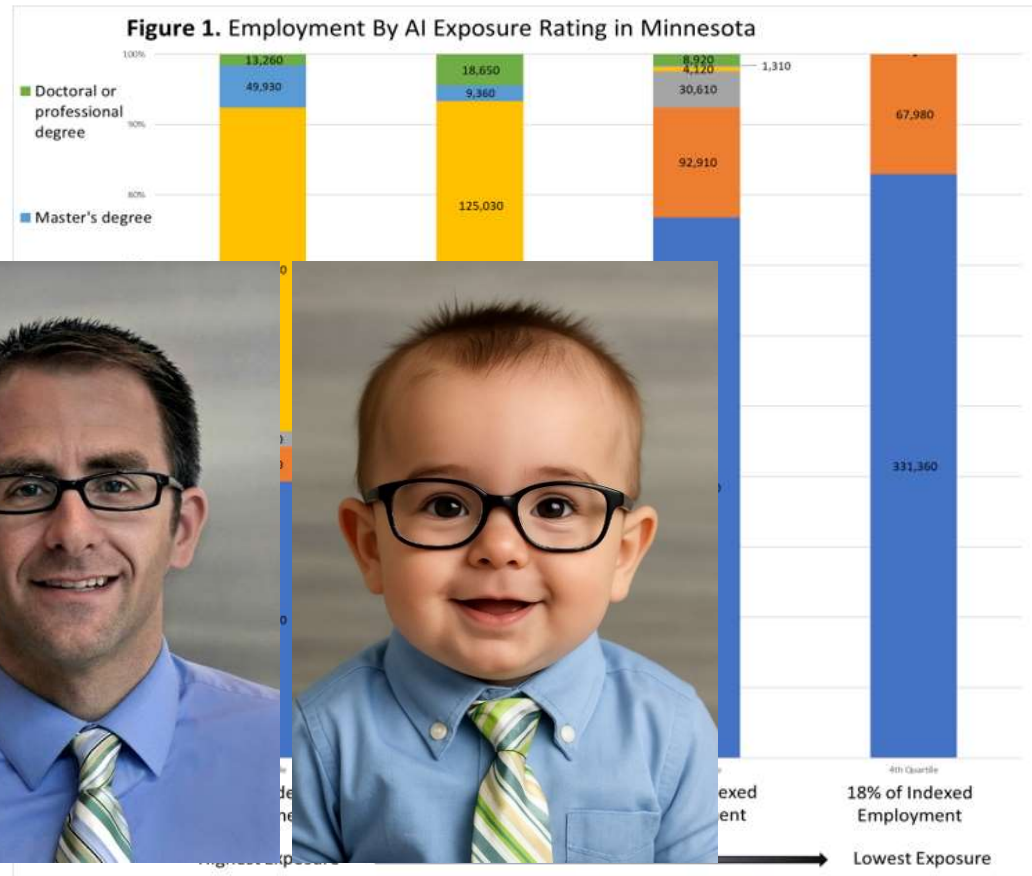
Regional Analysis & Outreach Manager

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<https://mn.gov/deed/data/regional-lmi/>

Northern Exposure: Measuring Artificial Intelligence in Minnesota's Economy

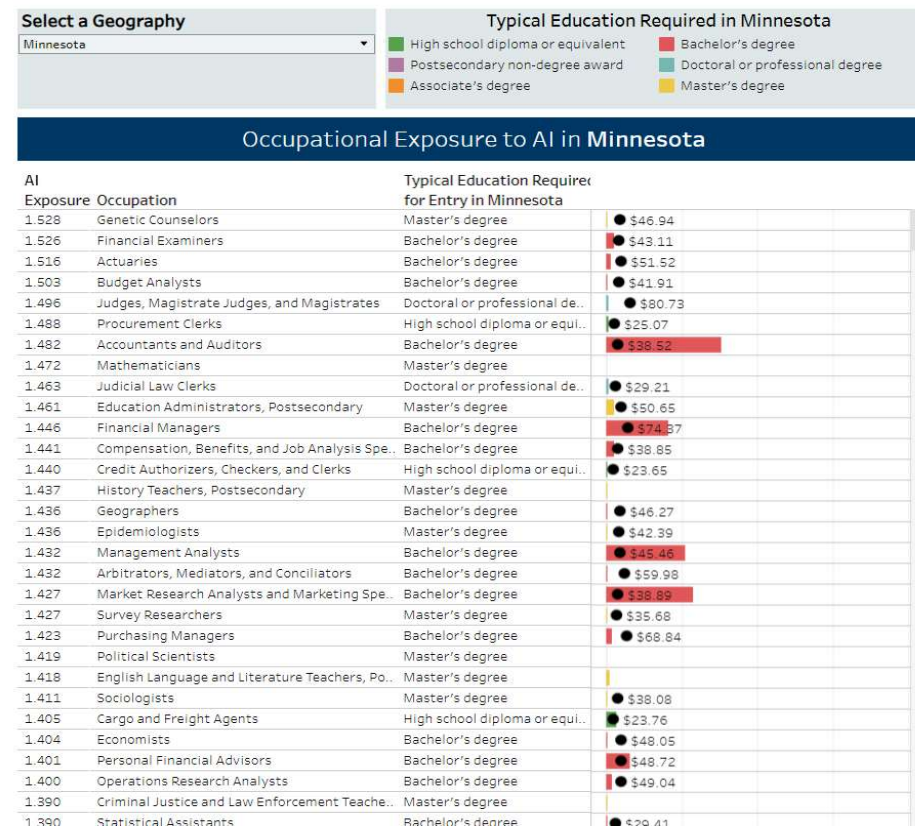
- <https://mn.gov/deed/newscenter/publications/trends/september-2024/exposure.jsp>
- **Artificial Intelligence (AI) is a rapidly improving technology that will impact businesses and workers in Minnesota, enhancing some jobs, disrupting others, and creating new ones**



Exposure to Artificial Intelligence

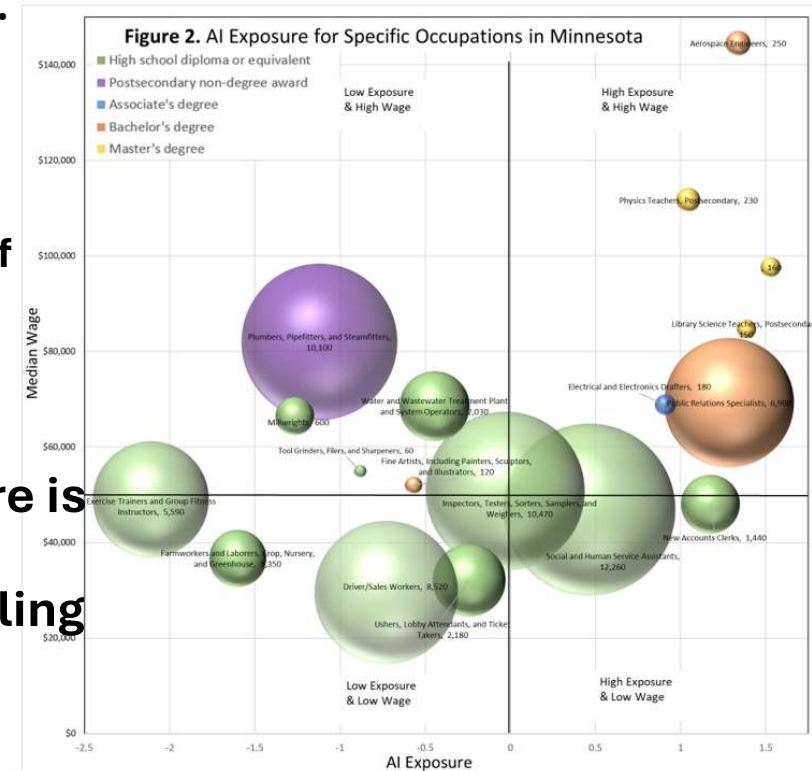
- AI technologies continue to evolve and their influence on our state's economy will become increasingly significant
- Unlike most past waves of technology and automation that have primarily affected blue-collar work, research shows that white-collar work is most susceptible to changes due to AI
- These occupations tend to have higher educational requirements and higher wages
- **70% of employment in occupations with the highest exposure to AI have a median wage higher than \$60,000 per year, and over 75% of occupations that typically require a bachelor's degree or higher are in the high exposure group**

Figure 3. Occupational Exposure to AI in Minnesota



Exposure to Artificial Intelligence

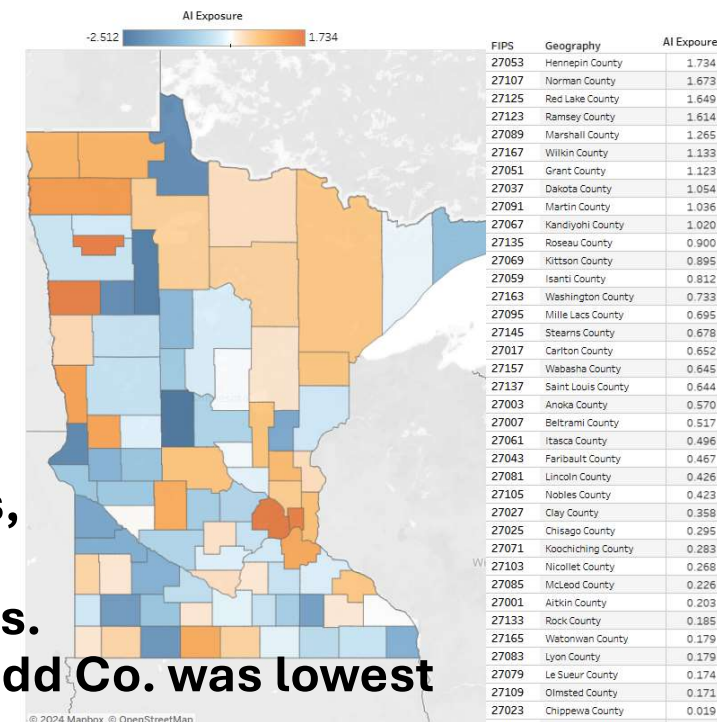
- **Genetic Counselors:** can leverage AI for tasks like patient onboarding, initial consultations, and data analysis, particularly for less complex cases. AI can assist in organizing patient information and interpreting genetic data, making the process more efficient. *This is an occupation where almost all required skills and abilities would benefit from AI.*
- **Exercise Trainers & Group Fitness Instructors:** are less exposed to AI due to the hands-on nature of their work. These professionals require direct physical interaction with clients, must adjust in real-time based on feedback and provide motivation and encouragement on the spot. Much of the feedback during a session is based on qualitative observations and conversations, rather than analyzing large datasets or summarizing research. *As of now, AI is not as well-suited to benefit workers in this occupation.*
- "AI will NOT replace most jobs any time soon. There is a significant misunderstanding of the difference between AI passing a test vs. doing a task vs. fulfilling a job. ... [but] One thing is sure, those [workers] with AI will beat those without..." ~ Charles Fadel



Exposure to Artificial Intelligence

- Industries that are more highly exposed to AI include Professional & Technical Services, Finance & Insurance, Information, Administrative Support Services, Management of Companies, Manufacturing, and Health Care & Social Assistance
- Educational Services is not only highly exposed to AI at all levels, but *educators themselves will also be responsible for equipping students with the necessary skills to compete in the labor market*
- Driven by unique industrial mix, geographies will also have different exposure to AI. In general, metropolitan counties will have higher exposure than rural counties, because they have a higher percentage of people employed in high-exposure occupations and industries. Hennepin Co. has the highest exposure rating while Todd Co. was lowest

Figure 5. AI Exposure by County



Exposure to Artificial Intelligence

- **While AI can boost efficiency, innovation, and job creation, it also raises concerns about job displacement and economic inequality**
- **Understanding Minnesota's AI exposure is essential for workforce development, economic planning, and policy to prepare for AI's future impacts**
- **Key Minnesota industries - Management of Companies, Manufacturing, Finance & Insurance, and Health Care - stand to benefit from AI but also face risks of disruption, particularly in white-collar roles**
- **Preparing workers through education, retraining, and support systems is crucial to ensure AI's benefits are shared and risks minimized**
- **Equipping Minnesota's workforce with AI-adaptive skills and coordinating with government, business, and community leaders is essential for optimizing AI's economic benefits**

DEED's Labor Market Information office

- Each state produces employment and economic statistics in cooperation with the U.S. Department of Labor's Bureau of Labor Statistics
- LMI includes employment statistics, unemployment rates, wages and salaries, job projections and more
- LMI is the foundation for informed, market-responsive planning
- <https://mn.gov/deed/data/data-tools/>



DEED's Regional Analysts

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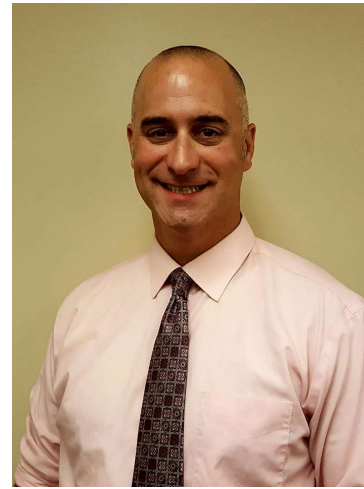
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AI in Action: Employer Perspectives



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Unlocking Workforce Insights Navigating Labor Market Information for Employers

Wednesday, August 6, 2025
11:00 AM – 12:00 PM
Unplugged Q&A: 12:00 – 12:30 PM

Thanks for Joining Us!

[Find Your Workforce Strategy Consultant](#)



MINNESOTA WORKFORCE STRATEGY CONSULTANTS

MISSION

Develop innovative workforce solutions by aligning resources, facilitating collaboration, and leveraging expertise in targeted industry sectors to drive economic equity and growth.

THE VALUE WE BRING

- > Provide tools and resources to support businesses in developing strategic workforce strategies
- > Connect stakeholders to economic development and workforce development resources
- > Focus on workforce diversity, equity, and inclusion initiatives
- > Enhance Minnesota's economic prosperity through workforce and economic development partnerships
- > Work in partnership with our stakeholders to provide workforce training development solutions to meet your talent needs



WORKFORCE STRATEGY CONSULTANTS



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UNPLUGGED – Q AND A

